

Refrigerator Filter Installation Guide

Installation instructions, Product Information and Frequently Asked Questions



RWF1020



Installation Instructions

- Step 1:** Locate the filter in the grill of the refrigerator, below the freezer door.
- Step 2:** Using your hand, twist the filter cap a quarter-turn counterclockwise and pull straight backwards. **NOTE:** It is common for some water to leak from the existing filter.
- Step 3:** Remove the reusable color-keyed cap from the existing filter cartridge by sliding left or right off the end.
- Step 4:** Attach the cap to the end of the new filter cartridge.
- Step 5:** Install the new cartridge by pressing straight back. **NOTE:** This will require a firm push.
- Step 6:** While continuing to apply pressure, twist the cartridge a quarter-turn clockwise until it is seated firmly in the housing. **If the cartridge is not seated correctly, water will not flow.**
- Step 7:** Flush three to four gallons of water from your refrigerator water dispenser before consumption. This will help to remove air pockets and loose carbon fines.
- Step 8:** Reset your change-filter light, if applicable.

Product Information

Used In Brands	Kenmore, KitchenAid, Maytag, Tier1, Whirlpool
UPC	635510407553
Actual Dimensions	10 inches x 2 inches (25.4 cm x 5.08 cm)
Filter Media	Activated Carbon Block
Filter Life	300 gallons (1,135.62 liters) or 6 Months
Micron Rating	0.5 microns
Operating Pressure	30 - 125 psi
Operating Temperature	33 - 100° F (0.6 - 37.8° C)
Flow Rate	0.5 gpm (1.89 lpm)
Certifications	This Tier1 filter cartridge has been tested and certified by NSF International against NSF/ANSI 42 for materials and structural integrity requirements.
Warranty Guarantee	No Worries Guarantee

Frequently Asked Questions

Q: What if there is a slight drip from this filter?

A: Refrigerator water lines are pressurized at all times unless the water-line feeding the refrigerator is turned off, or the ice maker is turned off. If there is pressure in your system it may make it difficult to instal your replacement cartridge and may result in a leak. If this is the case, turn off the water supply to your refrigerator and re-install the new cartridge. If the leak persists, inspect the cartridge and filter housing for cracks or defects, and call our customer service line for assistance.

Q: Do these filter cartridges have an expiration date?

A: Our filters are made from Activated Carbon block. If this cartridge is kept cool and dry, it will have a seemingly endless shelf life. If a cartridge has had water run through it, the recommended filter life is 6 months. The cartridge will only gradually become less active and may last several months after the recommended time, but it will not remove contaminants as effectively.

Q: Why are there black specs in my water after I installed the new cartridge?

A: After installing a new cartridge, it is common to see black specs in your water. These specs are carbon fines. Carbon fines are a bi-product of the manufacturing process. These fines are completely harmless if ingested, but are still unwelcomed in a glass of clean water. Flushing 2 to 4 gallons of water through your water dispenser should remove any loose carbon fines and help condition your new cartridge for use.

Q: How is this filter different than the Original Equipment Manufacturer (OEM) filter?

A: The most noticeable difference is the way Tier1 filters fit compared to the OEM filter. The Tier1 filter is designed to be a tighter fit than the original. This means that the Tier1 filter cartridges may require more force when installing, but will ensure a tighter seal. The second most significant difference is the filter media. Tier1 filters are made with a high quality coconut carbon, which is used to reduce sediment and chlorine taste and odor. Filter medias may differ by company, but carbon filters will provide the same form of filtration regardless of application.

Q: What is an aftermarket filter?

A: An aftermarket filter is a product that is designed and manufactured by a company other than the original.

Q: What if I am unsatisfied with this product?

A: All Tier1 filters come with an No Worries Guarantee for the life of the product. Please contact the company of purchase, or our general customer service line below to receive assistance.