# Refrigerator Filter Installation Guide

Installation instructions, Product Information and Frequently Asked Questions



# RWF1051



# **Installation Instructions**

- **Step 1:** Locate the water filter cartridge in the refrigerator. **NOTE**: The filter housing can be located on either the left or right side depending on your model refrigerator.
- **Step 2:** If your filter housing has a cover, unlatch the plastic cover by pressing on the front-cover-tab.
- **Step 3:** Twist the old cartridge a quarter-turn counterclockwise and pull straight backwards. **NOTE**: It is common for some water to leak from the existing cartridge.
- **Step 4:** Install the new cartridge by pressing the filter straight back. **NOTE**: This will require a firm push.
- **Step 5:** While continuing to apply pressure, twist the cartridge a quarter-turn clockwise until it is seated firmly in the housing. If the cartridge is not seated correctly, water will not flow.
- **Step 6:** If applicable, close the filter housing by pushing upward on the plastic filter-cover until the compartment is securely closed.
- **Step 7:** Flush three to four gallons of water from your refrigerator water dispenser before consumption. This will help to remove air pockets and loose carbon fines.
- **Step 8:** Reset your change filter light, if applicable.

# **Product Information**

Used In Brands | Kenmore, LG, Tier1

**UPC** 635510407614

**Actual Dimensions** 12 inches x 2-3/8 inches (30.48 cm x 6.03 cm)

Filter Media | Activated Carbon Block

**Filter Life** 300 gallons (1,135.62 liters) or 6 Months

Micron Rating 0.5 microns

Operating Pressure 30 - 125 psi

**Operating Temperature** 33 - 100° F (0.6 - 37.8° C)

Flow Rate 0.5 gpm (1.89 lpm)

**Certifications** This Tier1 filter cartridge has been tested and certified by NSF International

against NSF/ANSI 42 for materials and structural integrity requirements.

Warranty Guarantee No Worries Guarantee

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# **Frequently Asked Questions**

#### Q: What if there is no water flow after installation?

**A:** In almost all refrigerator models, water flow is automatically stopped if a filter cartridge is removed. When a new cartridge is installed there can be two reasons water flow will not resume. The first reason may be that there is air in your waterline causing a momentary gap in the water flow. To fix this issue, try running water through the dispenser for a longer period of time. The second reason is that water flow will not resume if a new cartridge has been installed incorrectly. To fix this issue, remove the new cartridge and reinstall. If for any reason water flow does not resume after reinstalling, contact our customer service line for assistance.

### Q: What if there is a slight drip from this filter?

**A:** Refrigerator water lines are pressurized at all times unless the water-line feeding the refrigerator is turned off, or the ice maker is turned off. If there is pressure in your system it may make it difficult to instal your replacement cartridge and may result in a leak. If this is the case, turn off the water supply to your refrigerator and re-instal the new cartridge. If the leak persists, inspect the cartridge and filter housing for cracks or defects, and contact our customer service line for assistance.

### Q: Do these filter cartridges have an expiration date?

**A:** Our filters are made from Activated Carbon block. If this cartridge is kept cool and dry, it will have a seemingly endless shelf life. If a cartridge has had water run through it, the recommended filter life is 6 months. The cartridge will only gradually become less active and may last several months after the recommended time, but it will not remove contaminants as effectively.

# Q: How is this filter different than the Original Equipment Manufacturer (OEM) filter?

**A:** The most noticeable difference is the way Tier1 filters fit compared to the OEM filter. The Tier1 filter is designed to be a tighter fit than the original. This means that the Tier1 filter cartridges may require more force when installing, but will ensure a tighter seal. The second most significant difference is the filter media. Tier1 filters are made with a high quality coconut carbon, which is used to reduce sediment and chlorine taste and odor. Filter medias may differ by company, but carbon filters will provide the same form of filtration regardless of application.

#### Q: What is an aftermarket filter?

**A:** An aftermarket filter is a product that is designed and manufactured by a company other than the original.

## Q: What if I am unsatisfied with this product?

**A:** All Tier1 filters come with an No Worries Guarantee for the life of the product. Please contact the company of purchase, or our general customer service line below to receive assistance.